

# Terms & Conditions

By purchasing a festival pass you are agreeing to our terms and conditions

## GENERAL

Pass holders attending screenings must be at least 18 years old. Seating at the venue is allocated on a first come first serve basis.

## FOOD & DRINK

Food & drink is not available at the venue and is not allowed to be consumed in any of the screening venues. A water cooler is available outside of the main auditorium.

## BULLYING, HARASSMENT & ANTISOCIAL BEHAVIOUR

We have a zero tolerance policy, if you are behaving in a way that is inappropriate or antisocial you will be asked to leave.

## REFUND POLICY

Passes are non-refundable. Passes can be transferred to another name. To do this email [info@oxfordshort.co.uk](mailto:info@oxfordshort.co.uk) with the original pass-holder name and the name of the new attendee.

## COVID POLICY

We will follow UK government guidelines. We do not offer refunds if you test positive for COVID prior to the live screenings and talks and are unable to attend in person. If this happens please get in contact with our team at [info@oxfordshort.co.uk](mailto:info@oxfordshort.co.uk) so we can transfer your pass into an online pass.

## GDPR

We will only use the details provided to contact you about any future festival run by Oxford Shorts. Your contact details will not be shared with any third parties. You can opt out at any time.

## PHOTOGRAPHY & PR

The event will be filmed and photographed for future marketing purposes and online talks. If you do not wish to be filmed or photographed please let our team know upon registration.

